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KYC Policy – Know Your Customer

FinMarket is a brand name owned and operated by K-DNA Financial Services LTD (hereinafter called the “Company” or “K-DNA Financial Services LTD”), regulated company by the Cyprus Securities and Exchange Commission license 273/15, incorporated and registered under the laws of the Republic of Cyprus, registration No. 335683, registered office at 56 Griva Digeni Avenue, Anna tower, First floor, 3603, Limassol, Cyprus.

Prevention

K-DNA aims to ensure the integrity of any sensitive data it obtains, such as your account information and the transactions you make, using a variety of security measures and fraud controls. Securing your electronic transactions requires us to be provided with certain data from you, including your preferred deposit method.

The following documents are required by the Company in order to activate your trading account:

Proof of Identification

Proof of Identification Document (POI) – Clear colour scanned copy of your International Passport. If you do not hold an international passport, you may provide ID (identification card) plus driving license.

Note that the POI should contain: your photo, full name, signature, date of birth, issue/expiry dates and the ID code or number. The document must be valid.

Proof of Residential address

Proof of Residence (POR) – Clear colour scanned copy of a recent utility bill (i.e. water, gas or electricity bill), bank statement, local authority bill, or any other official document stating your full name and full address, as written in your client’s online registration form, and issue date. Please note the POR issue date should not be more than 3 months old.

Application form

Online application form – every client required to fill the online questionnaire and to provide information regarding the client profile, financial information, employment status, education, source of funds and experience with the capital markets.

All the documents must be translated to English by an authorized notary or to be provided in English. However, where possible, the company will translate your documents to English for your convenience.

F.A.Q

- When do I need to provide these documents?

We highly appreciate you taking the time to provide us with all the necessary documents as soon as you can, in order to avoid any delays in processing your transactions. We require the receipt of all the necessary documents prior to making any cash transactions to your benefit.

Some circumstances may require us to request these documents before allowing any other activities in your account, such as deposits or trades.

Please note that if we will not receive the required documents on file, your pending withdrawals will be cancelled and credited back to your trading account. We will notify you on such event via our system.

Please note that in the event we notify you and request that within 15 days from the day that you were accepted as a client by our Company to send us all the documents proving your identification and you fail to provide us with such documents, we shall automatically close all the open positions that you are holding with our Company, terminate your account and contract and credit back to your source of deposit any remaining amount after any deductions that the Company might make against your account. Please note that the Company disclaims any and all liability for all type of lossess you might incur as a result of this action.

- How can I send you these documents?

Please scan your documents, or take a high quality digital camera picture, save the images as jpegs, then send them to us via mail to backoffice@FinMarket.com

- How do I know my documents are safe with you?

K-DNA holds the security of documentation at highest priority, and treats all documents it receives with utmost respect and confidentiality. All files we obtain are fully protected using the highest level possible of encryption at every step of the review process

In case of further questions of information do not hesitate to contact us support@FinMarket.com.
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